



PRODUCT WARRANTY

One Hundred (100) Year Limited Warranty

- On all aluminum and steel upright posts, post caps, and clamps against structural failure due to deterioration, corrosion, or workmanship
- On hardware against structural failure due to deterioration, corrosion, or workmanship

Fifteen (15) Year Limited Warranty

- On all rails, rungs, rigid climbers, loops, and decks against structural failure due to deterioration, corrosion, or workmanship
- On all HDPE and roto-molded plastic components against structural failure due to materials or workmanship

Three (3) Year Limited Warranty

- On all blow-molded plastic components against structural failure due to materials or workmanship

One Year (1) Limited Warranty

- On all moving parts against structural failure due to materials or workmanship
- KidsTale warrants to its original customer for as long as the original customer owns the product and uses the product with normal use and installation in accordance with published specifications to be free from defects in materials and workmanship
- This warranty does not cover damages from misuse, vandalism, modified parts, or damages such as dents, scratches, fading/weathering, and normal wear and tear
- Warranty claims must be filed within the applicable warranty period. Warranty parts will be shipped free of charge to the original destination. Warranty does not include the cost of labor for the part replacement. Replacement parts carry the applicable warranty from the date of shipment of the replacement part