



DERO
A PLAYCORE Company

General Warranty

Dero will warrant its products against defects in workmanship and materials for a period of **twelve months for all products consisting of TGIC Powder Coat, Powder Coat over Galvanized or Stainless-Steel finishes**, for a period of **two years for PVC Rubber Dip over Galvanized finishes**, and for a period of **five years on products consisting of a Galvanized finish**. Please note that Powder Coat over Galvanized results in a rougher finish due to the dual process. Under this warranty, Dero's liability is limited to repair or replacement, at Dero's option, of products found in Dero's reasonable judgment to have been defective in workmanship or materials. **Prolonged exposure of parts to wet conditions (weather or standing water) prior to installation will void the warranty for all finish options. Improper use or vandalism are not covered by this warranty.**

Specific product categories are warranted as follows:

Public Bike Pumps

The Dero Air Kit 4 and Air Kit Prime are warranted for temperatures ranging from -30 – 110 degrees Fahrenheit. There is a **one-year warranty period for the pump, parts and O-rings**, and a **six-month warranty on the hose and pump head**. The warranty does not cover damages due to "acts of God" such as hail, flooding, lightning, tornadoes, sandstorms, shifts of terrain, earthquakes, mudslides, and windstorms. Improper use or vandalism are not covered by this warranty.

Lockers

Dero will warrant against defects in workmanship and materials for a period of **twelve months** from the date of delivery for its Dero Single Locker, Dero Double Locker, Vertical Bike Locker, and 2-Tier Bike Locker. Under this warranty, Dero's liability is limited to repair or replacement, at Dero's option, of products found in Dero's reasonable judgment to have been defective in workmanship or materials. This warranty does not cover failure due to negligence, abuse, vandalism, accidents, lack of maintenance, or improper installation; nor does it cover defects or failure due to products tampered with, altered, modified, or repaired by anyone not approved by Dero. The warranty does not cover damages due to "acts of God" such as hail, flooding, lightning, tornadoes, sandstorms, shifts of terrain, earthquakes, mudslides, and windstorms. Improper use or vandalism are not covered by this warranty.

Shelters

Dero will warrant against defects in workmanship and materials for a period of **twelve months** from the date of delivery for its Dero Shelters. This warranty does not cover failure due to negligence, abuse, vandalism, wear and tear from normal use, accidents, lack of maintenance, or improper installation; nor does it cover defects or failure due to products tampered with, altered, or modified (without explicit approval by Dero). **Exposure to extreme weather, immersion in salt or chlorine water, damage due to sand, salt spray, or other abrasive and corrosive material will void the warranty for a Powder Coat finish. Where likely to occur, Dero recommends Galvanized or Powder Coat over Galvanized.** These finishes qualify for our standard warranty. The warranty does not cover damages due to "acts of God" such as hail, flooding, lightning, tornadoes, sandstorms, shifts of terrain, earthquakes, mudslides, and windstorms. Improper use or vandalism are not covered by this warranty.

Dero will assume transportation charges for return of the defective product if returned by the buyer in accordance with written instructions from Dero. Dero will not be responsible for providing the cost of labor for removal or installation of the defective product or any replacement. In no event shall Dero be liable for special, inherent, or consequential damages, including, without limitation, loss of use or profits.

Proof of sale from Dero or from an approved dealer is required. The foregoing warranty is exclusive and is given and accepted in lieu of all other warranties, expressed or implied, including, without limitation, the implied warranties of merchantability and fitness. The remedies of buyer for any breach of warranty shall be limited to those provided herein. No agreement varying or extending the foregoing warranty will be binding upon Dero unless it is in writing and signed by a duly authorized officer of Dero.

Any questions regarding this warranty should be directed to:

Dero
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